

Purpose: To represent and advocate for all Auckland city centre residents to Auckland Council and other relevant agencies/organisation. The purpose of such representation is to make known the concerns of residents, to work for the best possible living environment and to support community building in the central city.

ccrg.org.nz



CCRG Meeting Minutes

Location: Ellen Melville Centre, Elizabeth Yates Room

Date and Time: Monday 9 April, 6.00 p.m.

Guest Speaker(s): Marieke Numan and John Smith from Panuku presented on the Eastern Viaduct car park removal project, and Quay Street, Queens Wharf (2 Dolphins & walkways connected to Queens Wharf). Comments:

- great support and thanks to Panuku for removal of car parking on Easter Viaduct and returning the space to public use. CCRG reiterated its support for more public space.
- CCRG questions around the need for long term parking on Te Wero Island (as opposed to purely servicing/drop off needs) given that Te Wero parking was closed for several weeks for Volvo, and will be again for AC21
- Panuku calculated that Auckland City is \$36m better off if ships could moor alongside a wharf than tender passengers in from the harbour. The economic value of the cruise industry is valued at \$220m pa for Auckland – a figure questioned for its accuracy.
- CCRG asked for up-front information from Panuku around the impacts, descriptions and appearance of the two Dolphins and walkways, rather than attempting to minimize their impacts.
- The Resource consent for the Dolphins to be installed off the end of Queens Wharf is expected to be submitted this month with the public being notified in May.

The Meeting thanked John and Marieke for their time, attendance and presentation.

Present: Noelene Buckland (Chair), Adam Parkinson (Sec), Fiona McLaughlin (Fin.) Emily Reeves (C), David Roos (C), Audrey van Ryn (C), Ardeth Lobet (C), Kathy Ross (C), Tim Hannah (C), Kristina Pickford (C), Jennifer Lamm (m) Sri Maxwell (m) Noel Ellis (m) Michael McKeown (m) Tim Coffey (m), Simon Cox (m) David Hofer (m) John Smith (Panuku until 7.15pm) Marieke Numan (Panuku until 7.15pm)

Apologies: Craig McAlpine (C), Richard Northey (M) Mik Smellie (M) Bryce Bartley (M)

Previous Minutes: That the minutes of the previous meeting held on 5 March be approved as read/amended as notated. Approved and Seconded by Kathy Ross and Emily Reeves

Financial Report: That the financial update report to 4 April 2018 be adopted

Decision Items: Approval of **\$203.29** be reimbursed to Adam for annual Website Fee Moved and Seconded by Simon and David AGREED

CCRG/K'Road BID and suggested constitutional changes related to boundary alignment – see attached report and recommendations. This will be an agenda item at the next meeting to give people more time to consider the addition of the K'Road BID area outside the CCTR area, and membership categories.

Update Reports: That the update reports be received.

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|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Financial Update</p> | <p>Balance as at 04/04/18 \$1002.61 In the last two months we have paid:</p> <ul style="list-style-type: none"> · the rent for the next year for Ellen Melville Centre \$230.00 · PO Box fee \$175.00 · Graphic Design Fee for Posters \$217.06 · Domain Name Fee \$24.73 |
| <p>Membership</p> | <p>3 new – First Response Adam – follow-up: all contacted by Emily New members: Jennifer Noel Sri</p> |
| <p>CCRG Events, Meetings, etc.</p> | <ol style="list-style-type: none"> 1. CCRG presented to Waitemata Local Board 22 March on 10 Year Budget/30 Yr Plan (attached). Needs to be addressed at next meeting 2. Invitation to Regional Facilities Auckland Civic tour & Update on RFA developments - Wed 11 April (AP attending) 3. Proposal: to have a small Poster batch printed (KR) - <i>defer to next mtg</i> 4. Proposal: (AvR) has suggested having a rolling monthly restaurant booking for city centre residents. This needs to be flushed out further as to how this would actually work in practice. Needs to be addressed at next meeting 5. E-News: Adam will be calling for more articles from members a month prior to the next E-news publication date. 6. Hot City Monthly Mtg update - Noelene meeting Friday 13 April |
| <p>Transport</p> | <ol style="list-style-type: none"> 1. Victoria Quarter Pedestrian Improvements (DR) : David presented to AC Planning committee, and we will organise to present to ACCAB as well. 2. Small Transport projects across city – Mtg with AT, Kathryn King (AP, DR). Meeting to be held on Wednesday 11 April 3. Princes/Shortland Intersection: expect public consultation in April 2018. Plan to build the project in 2018/19 FY 4. AT - Buses in City centre – position, statement & letter update – DavidR. <i>defer to next mtg</i> |
| <p>Parks, Community Lifestyle</p> | <ol style="list-style-type: none"> 1. HOTCity - homelessness Meeting. City Mission provided an overview of their 80-unit proposition that they are still raising money for and Lifewise presented. 2. WLB Community grant for the use of showers at the Ellen Melville Centre for homeless people. CCRG supported this programme, and grant allocation is approximately 6 weeks away. AGREED 3. Housing New Zealand development at 139 Greys Avenue: Mtg Tues 17 April NB/AP with HNZ) 4. HOTCity: story for website & newsletter on the city centre's growing residential population DR &ER were in contact with HOTCity on this. 5. Central City Refuse Collection – Raised with HoTC and agreed that they will deal with that issue and provide monthly update 6. Night Shelter Petition (AvR) petition was added to the website. The petition numbers online have passed 1500 and there were over 500 signatures on paper, the latter including almost 100% support from city centre businesses. Audrey presented the petition with her 10-page submission for a night shelter under the Auckland Plan, and under a Waitemata Local Board priority in the 10-Year Budget. The petition remains open. Maori TV had interviewed her that morning about the night shelter campaign, and the link to this story is now on the CCRG website. 7. Universal Access (AvR) – CCRG supported the Audrey's efforts for Universal Access to be achieved at Ellen Melville Centre. AGREED |

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|---------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Environmental Management & Regulation</p> | <ol style="list-style-type: none"> 1. STANDING ITEM: Alcohol and Safety. Members to raise concerns and incidents which are collated, recorded and taken to the next Task force meeting. David Hofer update: <ul style="list-style-type: none"> • Changes to the Taskforce agenda that will see Residents issues placed at the beginning. David will raise CCRG members' items to the Police and Council for action and comment. We should raise any issues of offending safety to David including reports of items to Police and Council. • Maintenance of Streets and Infrastructure – Cr Hills is taking an active lead in City centre Maintenance issues. Later this year Community Facilities is due to take over contract responsibility for most of cleaning and maintenance in the city centre 2. POAL Updates and representation – Ardeth & Michael will be joined by an alternate rep when one of them is unavailable to go. Tim Coffey volunteered for this position. AGREED 3. St Patrick's Square R&M Update (TH) – defer to next mtg 4. 51-53 Albert St Development Resource Consent Update - defer to next mtg 5. STANDING ITEM: Safety & security items for Police Liaison (David to Liaise with Clint) see Issues Template (attached) 6. The Smoke Free Policy for Outdoor Dining is still being rolled out, with establishments becoming smoke free when licenses are reviewed. Communication is taking place with the hospitality sector to work out how to implement the policy in a positive way. 7. CCRG Letter to Clint Loveday Re 5.03.18 CCRG Mtg attendance Outcomes (attached) |
| <p>Auckland Development</p> | <ol style="list-style-type: none"> 1. Americas Cup36 – CCRG Submissions on AC36 and FFIRF, NZ Herald Ad (attached), and updated developments. CCRG needs to determine what stance they want to take on this for discussion. defer to next mtg 2. Waterfront Projects Presentation by Panuku – Queens Wharf Dolphins – See above. Dolphins CCRG Position - defer to next mtg |
| <p>Economic and Cultural</p> | |
| <p>Governance and Support</p> | <ol style="list-style-type: none"> 1. See constitution item attached. - CCRG Agenda Item re K'Road BID to be discussed and voted on at next meeting 2. Funding Meeting Activate Auckland (KP/ER) Activate Auckland has FTE to assist CCRG for various membership initiatives. Noeline and Adam to meet to explore option 3. Body Corporate Managers/Secretaries Contacts – Noelene will update in due course. 4. Meet with new ministers is underway – RichardN. Noelene writing to Ministers regarding this |
| <p>City Centre Advisory Board</p> | <ol style="list-style-type: none"> 1. ACCAB new Chair is Viv Beck and this is seen as positive for the board. 2. ACCAB Update (NB/AP) No material update as there is lack of information from CCAB at this time 3. Later this year Community Facilities is due to take over contract responsibility for the majority of cleaning and maintenance in the city centre. We are hoping that Rod Sheridan or his team will attend the April City Centre Advisory Board meeting to discuss how this will work moving forward. Update to follow |
| <p>Mtg Closed: Next Meeting/s:</p> | <p>8.17pm</p> <p>CCRG Meetings: 07/05/18 June mtg. changed to 11-Jun Auckland City Centre Advisory Board (ACCAB) Mtgs: Wednesday 3-5pm 18 Apr, 23 May, 27 June, 18 July, 22 Aug, 26 Sept, 24 Oct, 21 Nov, - L26/135 Albert St</p> |
| <p>E-News</p> | <p>RAG E-News back copies CCRG E-News back copies</p> |

Auckland City Centre Resident's Group – 9th April 2018 Mtg ATTACHMENTS

Boundary Discussions – CCRG/K'Road BID.

Context

On 28 February, the Chair met with the K'Road Business Improvement District (BID) people to discuss the possibility of extending CCRG membership to make it contiguous with the K'Road BID boundaries.

There are two BIDs in the City Centre – Heart of the City and Karangahape Road. However, a small portion of the latter extends beyond the City Centre Targeted Rate area in the south west corner bounded by Hopetoun/Ponsonby/Newton and Gundry Street.

The CCRG constitution limits membership to only those who live in the City Centre Targeted Rate area.

The purpose of the above meeting was to explore how residents within the entire K'Road BID could also become members of CCRG.

The notes from that 28 February meeting are below.

Background

The Auckland CBD Residents' Advisory Group (CBDRAG) and Heart of the City (HoTC) were established about 12 years ago with the assistance of the then, Auckland City Council. The purpose was to advise council on which street improvements projects should receive funding from the newly established city centre targeted rate (CCTR).

Following the amalgamation of local council in 2010, the new Auckland Council changed the name of the CBD to the City Centre. This prompted a review of the CBDRAG resulting in the new name 'Auckland **City Centre Residents' Group**' (CCRG).

The CCRG purpose and constitution provides that membership be limited to those people who are resident in the City Centre targeted rate area. (see map at end). Heart of the City and the Karangahape Road Business Improvement District are the two BIDs also within the City Centre targeted rate area.

However, the K' Road BID is the only one that extends beyond the CCTR boundary to include the portion of Newton between the motorway, Hopetoun, Ponsonby and Gundry streets. (see map at end).

Several residents of this area are now members of the CCRG although technically they do not qualify and can't vote. This has prompted the initiative to consider whether it is in everyone's interests to make provision for residents of the K Road BID area to become members of the CCRG.

Additionally, should we consider whether it would be more appropriate to extend the CCTR area to align with the K'Road BID.

Discussion

The key questions raised:

1. Why should the CCTR be confined to the small area bounded by the waterfront and motorways?
2. Don't many others also enjoy the benefits of those projects and should they not also share the costs?
3. Who represents those residential property owners who pay the rate but do not live in the City Centre?
4. Who represents all the workers in the City Centre who use those spaces, and may have useful comments about what kind of public spaces would meet their needs?

5. How challenging would it be to extend the targeted rate area and if it was extended where would the new boundaries be?
6. If other centres such as Ponsonby and Parnell were included, they would be entitled to expect that some of this rate revenue would be used for improvements in their areas too – implications of this?
7. Is it appropriate that the CCRG are the only members of the ACCAB who receive no funding to support the work they do and, should that funding be aligned to that received by the BID's from their targeted rate (5%)?
8. How effectively can they represent the interests of residents and workers if they don't have funds?
9. Would the easiest starting point be a review of the CCRG constitution to allow for other types of membership?
10. What is the relationship between the CCRG and the Waitemata Local Board (WLB), as WLB's role is also to represent residents, workers, property owners, students, etc?
11. Currently the CCRG Chair and Secretary meet with HoTC and the WLB respectively to discuss areas of interest/concern and agree on areas of mutual interest and support – should that be extended to include other interested parties?
12. Where does the ACCAB fit in this discussion?

On 14 March, the CCRG Chair and Craig McAlpine met to consider the above and to make recommendations to the CCRG for further consideration.

Purpose of CCRG

The CCRG Rules do not specify the purpose of the CCRG, and it is suggested that this would be a useful addition as it provides a simple, clear statement as to why we exist.

It is suggested that the purpose be a simple statement -

The resident voice for the City Centre.

The Rules of the CCRG provide for two objectives -

2.1 To represent and advocate for all Auckland city centre residents to Auckland Council and other relevant agencies/organisations. The purpose of such representation is to make known the concerns of residents, to work for the best possible living environment and to support community building in the City Centre.

2.2 To cooperate with other Auckland City Centre organisations having similar objectives.

We are not able to change existing boundaries that relate to functions of Auckland Council and any proposal to do so would require considerable research which we are not resourced to do.

It is considered more appropriate to work with what we can change and starting with our constitution/rules is the easiest approach.

Membership

The most efficient means of providing for additional membership is to change the CCRG rules to accommodate two or three different categories –

Residents who live in the CCTR – Members with voting rights

Residents who live in the K'Road BID area but are outside of the CCTR area – Associate members with voting rights on everything except targeted rate expenditure.

All other Auckland residents who work in the city or who just want to belong - Affiliate members with no voting rights.

All members would be allowed to speak at CCRG meetings

Only voting right members would be allowed to join the committee (for allocation of work load, all members can be delegated ad-hoc duties).

| Location | Category | Rights | Functions |
|----------------------------------------|------------------|--------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| City Centre | Resident Member | Full voting | Focus on CCTR project expenditure, advocacy, influence, engagement, relationship management with key CCTR entities/people, community building. Can be elected to the CCRG Committee |
| City Centre + K'Road BID area | Associate Member | Voting rights except CCTR funded projects. | Focus on community building, advocacy, engagement and relationship with key entities/people. |
| Anywhere in the Auckland Council area. | Affiliate Member | No voting rights. | Engagement, information sharing, social media, networking, support for CCRG, community building, feedback, working environment in the city centre. |

Relationships

The CCTR relationship with Council, the Waitemata Ward Member, the Waitemata Local Board, the ACCAB, HoTC, K'Road BID and neighbouring resident/community/advocacy group needs to be clarified given that they we share similar objectives and ambitions for the city centre.

The table below is one way of showing the relationships and how that feeds into the CCRG community building role.

| Community Building | | | | | |
|------------------------------------------------------------------------|-------------------------------------|---------------------------------------------------------------------|-----------------------------------------|---------------------------------------------------------------------------------------------|-----------------------------------------------|
| CCRG Resident Voice | | | | | |
| Auckland Council | Waitematā Ward Member | Waitematā Local Board | ACCAB | HoTC/K'Road BID | Other Entities |
| Governance Statutory functions Planning Funding Monitoring | Leadership Advocacy Influence | Local Board projects Supportive voice Engagement Influence | CCTR projects Engagement Advocacy | Shared environment Engagement Relationship management Feedback Business support | Advocacy Networking Information sharing |

Funding:

The CCRG charges a very small membership fee and, apart from occasional one-off grants, membership fees are the only source of income. The result is that, of all the members on the ACCAB, our two members are the only voluntary, unpaid representatives.

This creates a very large workload for those members, and this situation is unlikely to be sustainable over the longer term.

There are several options for improving funding as below –

1. Increase all membership fees
2. Promote sponsorship/advertising on our website and e-news.
3. Make annual funding requests through various grant schemes.
4. Provide for commercial membership.
5. Request permanent funding through the ACCAB from the CCTR as is the case with HoTC.
6. Negotiate commercial partnering relationship with other entities.

Of the above, 1 – 3 are readily doable and have little implications for members so there is no need to address those in this report, however, items 4 - 6 do require more consideration.

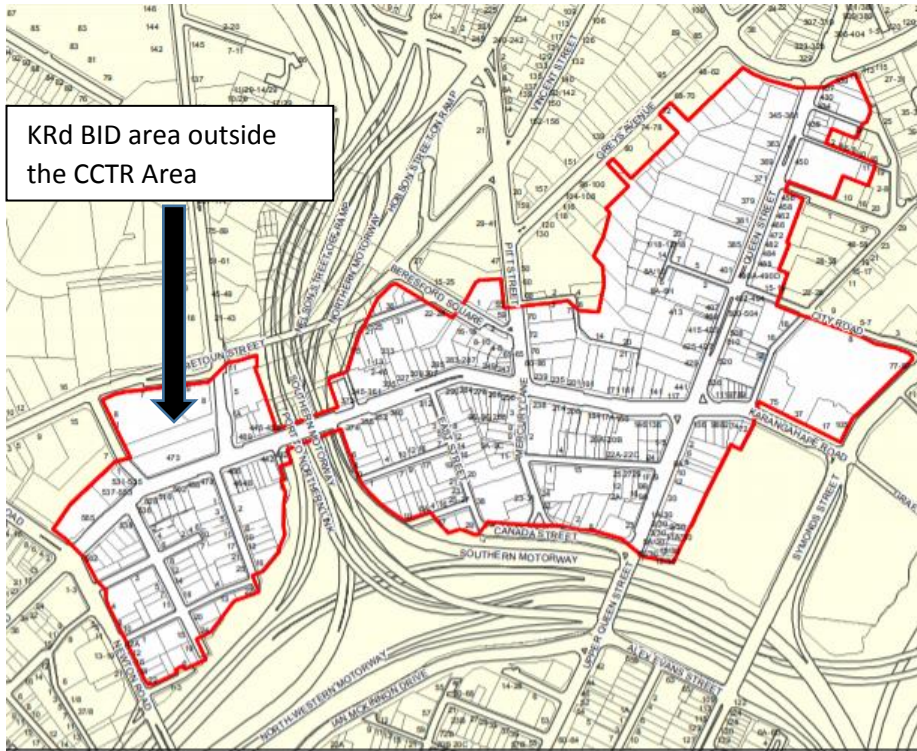
Commercial membership usually has a number of categories and qualifications. One membership could include all the people who work in that organisation or it could be just a single membership. The majority of commercial memberships occur because they see some commercial advantage, either through access to future customers, or via voting rights to influence direction and policy. This type of membership for an entity like CCRG is not without risk, as the opportunity to change rules and outvote other members is always a possibility.

Funding through the CCTR would be a good option, as this is what HoTC and the K'Road BID have enjoyed for many years. The best means of addressing this is for the two CCRG members to present a paper to the ACCAB, for discussion at one of their meetings.

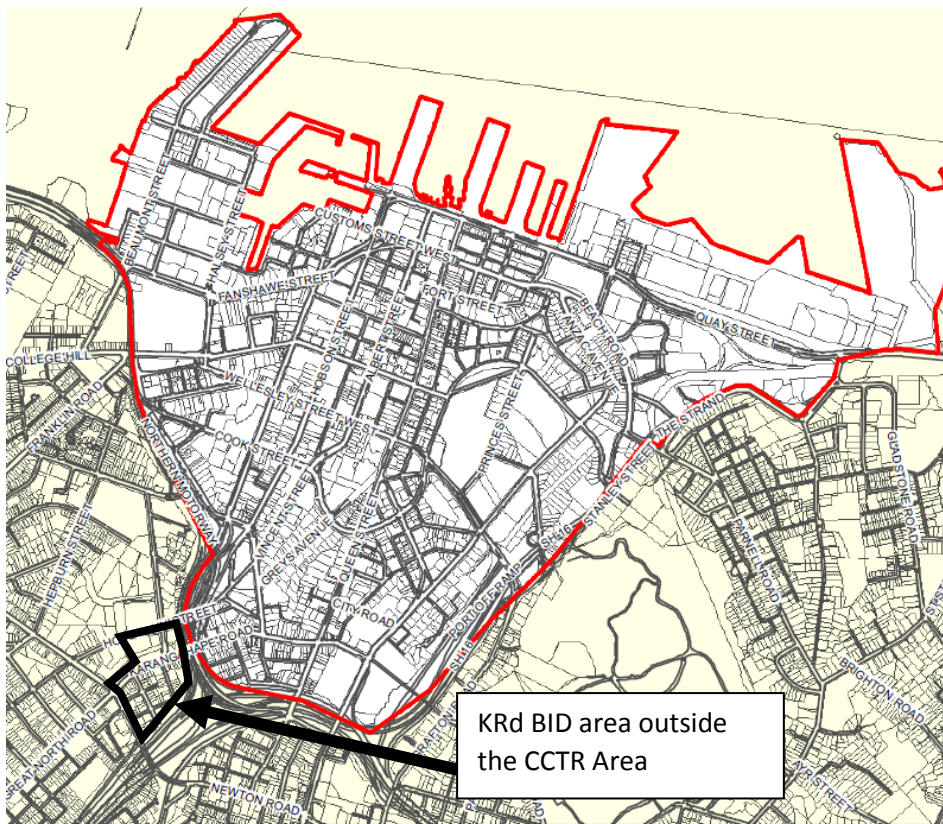
Negotiating a commercial partnering arrangement with other entities might involve those operating in the city centre such as Sky Bus, Bridge Walk, Fullers, various restaurants/cafes, entertainment centres, and others who would like access to our members.

Recommendations

1. That the CCRG amend its constitution to provide for three different types of membership – resident in the CCTR area, associate for residents in both the CCTR and K'Road BID area, and affiliate for all other residents in the Auckland council area.
2. That resident members have full voting rights; associate members have voting rights on all issues except expenditure of the CCTR and affiliate membership has no voting rights.
3. That membership fees be set at a level that represents reasonable value for each category of membership.
4. To provide for equity with the BID targeted rate, it is recommended the CCRG approach the ACCAB for funding equivalency with funds used for an initial 0.2 FTE (minimum) administrator and other costs such as information and promotional activities.
5. Commercial sponsorship be offered that would facilitate business people promoting their business on the CCRG website and e-news.



Business Improvement District - Karangahape Road



City Centre Rating Area

Scale at A4 - 1: 22000

ENDS

**2.
Submission on Annual Plan/Long Term Plan. (To Auckland Council & Waitematā Local Board)**

March 2018

Contact: Noelene Buckland: Chair CCRG: nbuckland@xtra.co.nz : 021 449995

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Annual Plan

The CCRG supports the overall structure of the Auckland Plan and the recognition that the outcomes will be delivered by different agencies not just Auckland Council.

We question however, whether council has the capacity to determine what other agencies deliver if they do not have control over those agencies. While we understand the need for broad agreement on outcomes, to make them matter for the ratepayers and residents of Auckland, council needs to separately identify the ones that they do have responsibility for and can therefore be held accountable to deliver.

It is also unclear how the management of growth and development can be achieved through social, economic, environmental and cultural objectives when the primary shortfall is infrastructure. While it is true that adequate infrastructure assists the delivery of the above objectives, building the infrastructure, or reducing demand for additional infrastructure, are the two key questions that will drive Auckland's future.

Unless we reduce the demand for ever expanding transport funding, it is likely that we will never have adequate funding available to spend on other activities thus dooming this plan to the same fate as all previous ones.

We think Auckland can do better than that.

Outcomes

The six outcomes are reasonably well grouped together in a logical collection of activities.

It is though, very difficult to estimate how easy it will be to measure successful delivery of these outcomes given that a lot of words used are highly qualitative. There are few targets and we assume that performance measures will be developed at a later stage.

Without clear targets, timeframes and measures the other statements have diminished meaning which is the same process that has led us into the current infrastructure deficit.

A Plan, by its very nature, needs to be directional about what it wants to achieve, who, when, where and how the programmes/projects will be delivered and the means of determining that the outcomes required have been delivered.

To return to the beginning, the CCRG supports the focus on outcomes for the Auckland Plan but if we are to achieve these, the aspects that council controls, including CCOs, must be measurable and these measures need to be incorporated into this plan so that we all have access to the same contextual information.

It is disappointing to note the lack of interest in the Auckland Plan for heritage, arts and culture as we consider these essential place-making activities. Irrespective of whether some of these are to be delivered through the Unitary Plan, or any similar instrument, they should have the same emphasis in the Auckland Plan outcomes as transport, homes or prosperity i.e. are contextual.

The questions as to whether the various focus areas identified under the Outcomes will achieve what we want is impossible to comment on constructively without knowing what the targets are and how success will be measured.

The Development Strategy, while identifying some timeframes, contains few targets/performance measures and even the 2050 date make reference to 'most', 'mainly' and 'significant portion' all of which are generalities rather than clear statements of intent.

Question 7: Shaping our Growth states –

The Auckland Plan proposes to manage long-term population growth by prioritising development in existing urban areas and establishing new communities and new business land in future urban areas. Investment in Auckland/s infrastructure will need to keep up with the pace and scale of growth.

What does that mean in terms of effectively providing for Auckland's future?

How can this be described as a strategy when it is business as usual – this is what Auckland has always done so if we continue to do this we will continue to be the same as we are now?

Where is the intervention that will shift Auckland from what we have to what we need?

The CCRG would like to see some editing of the Auckland Plan that clearly identifies measurable directions, focus areas and targets around what is planned, when it will be delivered, where it will be delivered, how it will be delivered and who will deliver it - that is what a Plan is designed to do.

Without this discipline we cannot be confident that the changes needed in Auckland will occur.

Long Term Plan

Introducing a Regional Fuel Tax to pay for improvements to our transport system.

The CCRG supports the regional fuel tax on the proviso that the approach to transport planning and development is based on 50% supply management and 50% demand management practices.

We will never have enough money to pay for ever increasing transport infrastructure if that is the only approach to planning because this is a causal and circular process – the more we build the more people can use it thus the more we need to build – so instead of planning we are panicking!

Demand management processes include a fuel tax, parking fees, limiting parking times, congestion charges, flexi-time and the likes.

Additional demand management planning would also involve the provision of quality, high tech, secure 24/7 work spaces closer to where people live thus reducing the amount of daily travel required. This type of demand management also provides for greater flexibility of working hours, better family time, more community involvement, better spread of demand on recreational/community facilities and less overall office and parking space in the expensive central areas.

This is not to suggest that central offices should be dispersed – they should not as it is this critical mass of people, ideas and thinking that make cities exciting, innovative and interesting. Rather it is that people should have options of which days/times they need to travel but still be able to work as usual without having to travel, and we think this is the future.

We think there is an opportunity here for Auckland to lead the world in work/lifestyle balance which can only be good for our social, economic, environmental and cultural outcomes.

Cleaning up our harbours, beaches and streams and paying for it.

We support council striking a targeted rate at a level that will ensure we can complete the necessary programmes of work within ten years - it has to be done, so let's get on with it.

Protecting our endangered species (such and kauri) and paying for it.

We support this targeted rate but would like to see a much stronger connection with border control processes as this is where New Zealand is very vulnerable.

Councils approach to rates.

Council must collect enough rates to pay for what Auckland needs today and the developments we need for our future. We do not support the notion of limiting rates to xyz% - if we need it we have to pay for it. No country, city, town or village became great by keeping rates low, rather it is a recipe for delusion and deficiency which, over time, becomes failure and we do not want that for Auckland.

Rating online accommodation providers

While we understand the notion of a level playing field for all accommodation providers, and the impact short term accommodation has on the local rental market, we have real concerns about the impact this rate will have for many apartment body corporates in terms of compliance with Schedule 2 of the Building (Specified Systems, Change the Use, and Earthquake-prone Buildings) Regulations 2005.

We would like to see more research on this as it is clear that council is the body that needs to ensure compliance with these regulations while at the same time they are proposing to recognise an activity that may well be non-compliant once a rate is struck.

Disestablishing ACIL.

We support this initiative on the basis that it will provide more effective strategic alignment between council and its shareholdings in AIAL and POAL.

ENDS

3.

Policing Issues Template

CCRG Bi-Monthly Meeting with New Zealand Police | Auckland Central | Area Prevention Team
Issues Raised by CCRG

| ISSUE from CCRG | RESPONSE | FOLLOW UP & by whom |
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4. Constable Clinton LOVEDAY

6th March 2018

Auckland Central | Area Prevention Team | New Zealand Police

Hi Clint,

Thank you, from CCRG, for making the time to come to our meeting last night, it was great to connect with our local Police.

As I indicated at the start, Residents' major concerns do primarily relate to Safety & Alcohol, as well as Nuisance & Nuisance. To summarise these:

- Modified vehicle exhausts and loud sound systems (especially the speakers mounted outside)
- Obvious drug dealing at St Patrick's square, and problems with people defecating in the gardens of the square. We appreciated your offer to look at a targeted police operation there, along with trespassing options there and at other trouble spots.
- Problems with alcohol and its abuse, along with pre-loading in public places and private carparks.
- Symonds Street Cemetery – and its unsafeness.
- Disorderly and threatening Behaviour related to some of the homeless, or people on the street.
- Widespread speeding by vehicles, and rampant red light running, with a reported lack of policing checkpoints within the city centre.

We were shocked at the threatening & disorderly behaviour, along with outrageous noise levels all throughout 3 nights of the Rugby League world cup. Residents suffered abuse, threats and 3 sleepless nights across the city centre. No one understands why such behaviour was permitted night after night, and why the city was basically given over to lawlessness.

It often appears to residents that there are no consequences to the avalanche of small and not so small offending that we see daily. This has a negative cumulative effect, and it makes us feel as though we are being overlooked – that we are just expected to put up with it.

We were all surprised at the small number of Police available at any one time to service the city centre. For context, and perhaps comparison with other areas, the City Centre now has more than 50,000 residents, 100,000+ more people come in to work, 68,000 students study, and quite a few more thousands come here to play. The city centre is a 24-hour place, with all the additional problems that goes with that and the reasons for which people come here. We really think that the city centre with its c250,000 people per day, deserves a lot more visible and background policing. And we would urge you to bring the above stats to the Police's attention.

We believe a strategic change is needed at a higher level.

Beyond that, we would like to see more patrolling on the streets, and more consistency around patrols.

Thank you, for the clarifications on who to contact where and when, as well as the insights into some of the realities on the ground, from an operational as well as a strategic viewpoint.

As was mentioned, we have noted some improvements – Albert Park security was one. And please pass on our thanks for the work you all do in often very difficult situations, we do understand that, along with the reductions in resourcing of recent years, that we all know about.

Are you able to clarify policing levels in the city centre? I understood there are 8 in your team. Or is that a matter best left to a LGOIMA?

I will pass on your contact details to the CCRG team.

Thanks again & Regards,
Adam Parkinson, Secretary CCRG

6. CCRG April 2018 Agenda Attachment – Letter to City Rail Link 13.3.18

From: Noelene Buckland [<mailto:nbuckland@xtra.co.nz>]
Sent: Tuesday, 13 March 2018 1:46 PM
To: Nigel Horrocks <Nigel.Horrocks@cityrailink.govt.nz>
Subject: Thank You

Hello Nigel

At our recent meeting members of the City Centre Residents' Group requested that I write to express their appreciation and thanks for all of the incredibly difficult work that on-site staff and contractors are managing for the CRL project in Auckland.

While we had been aware for some time that the project would get underway, few understood the extent of physical works required or the disruption this would cause to the city.

Despite all of this the feedback we have received from residents is that on-site staff are considerate, polite and helpful with many commenting on the number of times they have observed visitors asking staff for directions around the city and the positive responses provided.

Would you please pass our thanks on to the appropriate people so that those involved on the various sites are made aware of our appreciation.

Many thanks
Noelene Buckland
Chair CCRG
www.ccr.org.nz
021 449995

From: Nigel Horrocks [<mailto:Nigel.Horrocks@cityrailink.govt.nz>]
Sent: Tuesday, 13 March 2018 1:48 p.m.
To: Noelene Buckland <nbuckland@xtra.co.nz>
Subject: RE: Thank You

Hi Noelene

Thanks. That is very kind and appreciated. I will pass that on.

Kind regards
Nigel

Nigel Horrocks - Senior Advisor (Strategic Relationships, Digital and Media)
City Rail Link Project
AMP Centre – [Level 17, 29 Customs Street West](#)
PO Box 105777, Auckland 1143

M: + 64 21 687 565
E: nigel.horrocks@cityrailink.govt.nz

7. Letter to CCRG Re 139 Greys Ave Proposals to Redevelop to SamM 14.3.18

Sam Macgillicuddy
68 Greys Avenue

14.3.18

Hi Sam,

Thanks for your email expressing yours, and others concerns.

A CCRG member who lives in the street, attended a February meeting with Housing New Zealand (HNZ), and has passed on this info that was provided:

1. Existing 139 Greys is beyond cost-effective maintenance.
2. It is derelict and prone to security invasions, meth labs, gang invasion, etc.
3. It is ill suited to 2018 social housing residents' needs for wrap-around medical and social services' support.
4. All the above aside, its central city location is ideally suited for visitation by the full range of social services support its residents draw on (outpatient ADHB, Seniors, Justice & Probation, Addiction, Disabilities, Chronic Health Problems etc).
5. The present Labour Govt is very much behind HNZ doing much better with its Greys Ave social housing and is behind the demolition and recreation of more than 200-220 unit high-rise & greater density with provision for on-site wrap-around social services) at 139 Greys Ave.

It is quite understandable that failings there have led to some quite difficult and unpleasant experiences for Greys Ave residents. While 139 Greys Ave was very forward thinking and modern for the late 1950's, the flats certainly haven't kept up with 60 years of changing times, and they don't meet current needs at all.

We believe that there is a need for social housing in the city. We also think that building on the existing use in that location, and what is being proposed, could be an improvement for the city centre, and an improvement for the current residents at 139 Greys Ave. I do appreciate that it creates very understandable uncertainty for your and others. But to find somewhere else would be very difficult, not to mention more expensive. It also seems to be an appropriate location for intensification.

Our view is that the city centre needs a wide mix of housing types, and a variety of residents to help create and support a diverse community.

We think, or at least hope, that this proposal will provide a much-needed and welcome opportunity to sort out many of the current issues and provide accommodations that will better support the sort of 'wraparound' support now being implemented.

There are some major management issues currently, and valid criticisms that residents (including those living at 139 Greys Ave) would also love to see fixed - but I would have thought that the proposals will provide an opportunity to sort those issues out in a new planned development.

The Lifewise program which you mention, is providing accommodation to the homeless with wraparound services. It doesn't surprise me that they struggle to succeed in an environment like that provided by the current Greys Ave Flats. Another positive reason why it why re-development might be a good option.

We are not suggesting that all ills and evils will disappear.

But we think the focus should be on engaging HNZ in a positive way to get the best outcome for all

This project is probably a little outside the CCRG mandate. CCRG was set up to represent residents' interests in the expenditure of the city centre targeted rate, and this is a central government responsibility. That's not to say we don't try and lobby and influence others on a whole range of issues, so we are happy to bring your concerns again to the parties involved.

We will be approaching HNZ to ask how they will handle this development, and proposed increases in resident numbers, and asking that residents are provided with a housing solution that meets their needs.

We will also be interested in knowing what HNZ's plans are to address and prevent the current issues from re-emerging in the new development, and what are any other issues they might envisage.

We will also ask Lifewise for comment, around current issues for them, and their views on the proposals.

We also need to fact check as you mention you were told of 250-300 units, whereas media reports 200-220 units of social housing.

Regards,

Adam Parkinson

CCRG Secretary

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