

Auckland City Centre Resident's Group

AUCKLAND COUNCIL UPDATE | COVID-19 Update #4| 26 March 2020

Auckland Council has a number of workstreams underway to respond to COVID-19 and ensure we can continue to provide essential services to Aucklanders.

As a key stakeholder, we will share regular information with you so you are well informed. Please feel free to share the messages listed below with your organisations.

Public inquiries can be referred to the Auckland Council on 09 301 0101. Visit [OurAuckland.nz](https://www.aucklandcouncil.govt.nz) for the most up to date information.

Lockdown enforcement

Last night we moved to [Alert Level 4](#). This means everyone must now stay at home, except those providing essential services or those needing medical care or going to the supermarket.

Police have said the majority of people are complying with the lockdown rules. The Police will have a visible presence in the community and people will be warned and challenged on whether they should be out.

If members of the public are concerned about people gathering together or breaching self-isolation they are asked to contact nhccselfisolation@health.govt.nz with details.

It's recommended that all essential workers have identification when they move around the city.

As a reminder, public transport will be free on AT contracted services, and a [reduced timetable](#) will run during the lockdown so that essential workers can still travel.

Services for rough sleepers

Auckland Council is working with key agencies to ensure there is continued support for rough sleepers in Auckland. The inter-agency group is working to get essential information to rough sleepers such as the use of public facilities for shelter, toilets and showers and for food preparation, and providing support for continued outreach services.

Details of the services available for rough sleepers are on [OurAuckland](#). (Share this link on Facebook, Twitter, LinkedIn or by email by clicking the 'Share' button at the top of the story.

Libraries wi-fi access

Wi-fi access has been switched off at all Auckland Council library sites in line with instructions for people to stay home and not congregate in public spaces. Our wi-fi services will return when the lockdown is complete.

COVID-19 broadcast for Pacific communities

The Ministry for Pacific Peoples have arranged broadcasts of key COVID-19 messages in nine Pacific languages on free-to-air channels. The first broadcast was this afternoon.

This will be shared by the ministry on social media, and we encourage you to share this information through your own channels so that our Pacific communities are aware.

The broadcasts are:

- **TV1 9am on Saturday** – a one-hour special on Tagata Pasifika's segment
- **TV1 7.35am on Sunday** – Tagata Pasifika's segment sharing messages from our community leaders

General advice and information The Ministry of Health is the lead agency and all official information will be shared via www.covid19.govt.nz. This website has plenty of advice and information, including downloadable and translated resources