

Auckland City Centre Resident's Group

AUCKLAND COUNCIL UPDATE | COVID-19 Update #22 | 21 April 2020

Auckland Council has a number of workstreams currently running to respond to COVID-19 and ensure we can continue to provide essential services to Aucklanders.

Public inquiries can be referred to the Auckland Council on 09 301 0101. Visit [OurAuckland.nz](https://www.aucklandcouncil.govt.nz) for the most up to date information.

Auckland Transport update

Auckland Transport have released details today of transport services at Alert Level 3.

- Public transport will continue to be free while we are at Alert Level 3.
- Trains and ferries contracted by AT will continue to run to the same timetable as Alert Level 4.
- Bus services will change after Anzac weekend to largely operate according to weekday timetables.
- AT is working with the Ministry of Education and schools on school bus services during Alert Level 3. Further information will be available in the next few days.
- Those travelling on public transport should avoid peak times unless it is necessary, such as going to work or school. This is to ensure that two metres of physical distancing between staff and customers can be maintained.
- While public transport will still be free during Alert Level 3, we strongly recommend that passengers register their AT HOP card to help with contact tracing should it be required.
- Total Mobility will have reduced fares for eligible users requiring essential travel. In most cases this means travel for the more than 22,800 active customers who use Total Mobility services will be free.
- For now, parking in AT buildings and on-street will continue to be free and with no time restrictions in Auckland. However, we are currently reviewing this. We will provide more details at the appropriate time and plenty of notice will be given to Aucklanders.

Further details, including information about construction, maintenance, and workplaces is available on [AT's COVID-19 website](#).

Anzac Day

Anzac Day initiatives in Auckland - some virtual, some at home, some shining light on our city landmarks - will enable communities to keep safe in their bubbles while reflecting on our servicemen and servicewomen, past and present, and honouring their courage and self-sacrifice in serving our country.

This [OurAuckland story](#) explains how Aucklanders can join in commemorations from home.

General advice and information

- The Ministry of Health is the lead agency and all official information will be shared via www.covid19.govt.nz. This website has plenty of advice and information, including downloadable and translated resources.
- If you have concerns about a gathering of people, a non-essential shop or service that is open, anyone who is not self-isolating as required, or an event that breaches the criteria, you can report it to Police online at <https://www.police.govt.nz/105support>. Do not phone 105. Reports will be prioritised based on risk.
- The government has implemented a four-level COVID-19 alert system that specifies public health and social measures to be taken against COVID-19. We are currently at alert level FOUR.